

Christopher Thomas Court

Newsletter - March 2025 Edition

Providing you with regular updates to what is happening within Christopher Thomas Court and your local area.

Joint partnerships to improve Anti Social Behaviour in the area

Last month we attended a court hearing at Bristol Magistrates court with Avon & Somerset Police who had applied for a 3 month Closure Order to one of our tenanted properties.

For sometime now, there has been reports of drug use, suspected drug dealing and associated anti social behaviour linked to one of our properties which has impacted severely upon others living within Christopher Thomas Court and the local businesses in the area.

We have worked alongside the police to encourage regular reporting and provide CCTV evidence to build their intelligence to present a case to court.

These types of cases can be very complex due to the vulnerabilities that can present themselves during the course of investigations.

When we are presented with these challenges we work actively with all types of agencies such as social services, local council homelessness team and any other professional to try and gain the best resolution for all involved.

Once a closure order has been obtained to any property we own, it becomes our responsibility to apply for possession due to clear breach/es of tenancy.

We hope that everyone who has been impacted by the ASB is now able to find some reassurance and peace of mind that we are here to help where we can.

If you experience any further anti social behaviour or witness any criminal activity please do report directly to the police via 101 or 999 in an emergency.

Please also let Stonewater know via our call centre on 01202 319 119 or email:- customers@stonewater.org

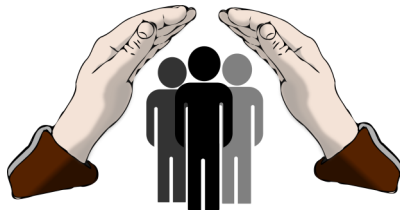


Lift Installations update

Work is moving on rapidly with the installation of the new lifts to both blocks, C and D. Liftcraft have focussed on Block D first as an unexpected issue was raised during the bad weather periods earlier last month. Water started pooling within the lift well but this has now been resolved with new sealing. Work is expected to be completed by the end of the month.

Phase Two Works

We are still currently waiting for planning permission to be approved upon materials to be used within the phase two works. A new company has been employed to help push these plans through. Once we have any further updates we shall share with those who will be affected.



Help to keep everyone secure

Recently a text was sent to all to ask everyone to be mindful who they let in to the scheme. Whilst reviewing CCTV recently when we had a report of a homeless person emptying the ash bins I spotted they had been let in by a person leaving through the pedestrian gate. I then spotted this person attempt to open car doors within the car park area.

We ask that if you do not know any person/s following you please do close the gate behind you and let that person/s contact who they intend to visit via the intercom system.

I have reported this person to the police so we should hopefully not see them again. If you have any concerns of persons attempting to gain entry into the courtyard or car park that should not be allowed in please do report into the police via 101 or to Stonewater via customers@stonewater.org providing date and time of concern.

Single Point Of Contact (SPOC)

Cherie Vowles is your single point of contact at Stonewater, should you wish to contact her direct you can email her at cherie.vowles@stonewater.org Cherie will be onsite every Thursday from 10am till 12pm along with your Neighborhood Partner Jacky Ryan should you wish to speak to them in person about any tenancy or scheme concerns.

Do you fancy becoming a Community Champion?

What do Community Champions do?

As a Community Champion, you will carry out area walkabouts in your community and work collaboratively with Stonewater to find solutions to issues in your area.

You will be proactive in helping us shape our cleaning and grounds maintenance services, as well reporting community-wide concerns such as fly-tipping and parking.

This volunteering role is best suited to customers who want to develop and learn new skills, are passionate about their community and are willing to work in unity with Stonewater to help resolve neighbourhood concerns.

What benefits are there for me?

There are many benefits in becoming a Community Champion, including gaining deeper engagement within your community, insight into Stonewater services and building positive relationships with Stonewater colleagues, influencing positive change and making a difference to your community as well as developing soft skills.

You will also become a member of an online Community Champions forum where you will be able to speak with other volunteers, share stories and ideas to create solutions together.

What support will I get?

We want to show our commitment to you by having dedicated Stonewater colleagues who will be on hand to support you in your role.

That could include addressing concerns with estate services, creating solutions to neighbourhood issues and hosting events. Each team will play an important role to signpost, provide guidance and assist in acting on your feedback.

How do I get involved?

If you're interested in finding out more or would like to register your interest in becoming a Community Champion for your area, please email customer.engagement@stonewater.org

